

Shipping Information and Return Policy - Please Read All

Florida Residents will be charged sales tax on their order

United States Shipping

Levil Technology ships to all US addresses please provide a full street address for shipping. Our shipping charges are as follows:

CNC machine Shipping

Shipping weight of the machine is 300lb (LV350D series) to 400lb (WL400) and is packaged in a wooden crater. All CNC machines will be quoted by Less than truck load freight base on the origination from Oviedo, FL, 32765. Please contact the sales department for the shipping charges.

International Shipping

Please contact the sales department for the shipment internationally.

Packaging

Levil Technology takes great care in packing your order to ensure its safe arrival. When you receive your machine, you will need a drill to unscrew the top and the 4 sides of the wood crate. You will have to unscrew other wood pieces that will be holding the machine in place.

Returns

We will accept returns for refund if notified within 30 days of receipt of the product. We will accept a return for exchange within 45 days of receipt of the product. You must notify us in advance of your return and receive a return authorization number. We must receive the product back within 10 days of notification of intent to return. It must arrive at the store undamaged in saleable condition. Refunds will be credited back to the card used to purchase the item. We do not refund shipping.

Damaged Goods

If goods are damaged during shipment by Freightier, save the item, the box and all packing material. Notify us and we will place a claim with Freightier. Freightier insures all shipments and so far has made good on them. You may have to allow a Freightier representative access to inspect the damaged merchandise and packaging before an adjustment can be made. We will replace the product at the carrier's expense.